Our Work Environment

Training at all levels within our company is aggressively pursued and employees are encouraged through worker participation, various incentives and benefits to develop their full potential thereby maximizing their contribution to the Company.

The degree of commitment is achieved through the implementation of policies that are fair, non-discriminatory and which provide real opportunities for development. Banks DIH Ltd. is an Equal Opportunity Employer.

STAFF ISSUES

Staff benefits include:

- 1) Building houses for employees at cost price this gives employee the chance to acquire a home with proper infrastructure at an affordable price. Over one hundred (100) of these homes were built in the D'Aguiar's Park Houston area, in which over five hundred residents currently (employees' family) reside.
- 2) Paying incentives to positively motivate staff.
- a) Bonuses this monthly incentive is based on punctuality, adherence to deadlines, attire, job performance and housekeeping.
- b) Performance Incentive this is a percentage of employees' basic fortnightly pay. This percentage varies from twenty-eight (28), thirty-three (33), and forty-three (43) percent and is determined by the profits on beverage case sales, and departmental profit.
- c) Condition of Employee (COE) Allowance this is a monthly allowance received by regular or permanent Banks DIH limited employees.
- d) Hampers employees are given an allotment of biscuit every month and a gift of beverages at Christmas time.
- e) Canteen Facilities There is a workers' canteen.
- Subsidized Transportation Employees residing in rural communities are provided at a subsidized cost.
- f) Scholarships and Training Programmes the D'Aguiars Scholarship Programme has made it possible for employees with potential to receive sponsorship to pursue higher

studies at universities locally and abroad.

g) Training - There are also in-house programmes at the Company's training Centre at Thirst Park. Employees at our branches in Berbice, Bartica, Essequibo and Linden are also exposed to training by our Training Manager and external tutors.

Employees are exposed to training in Occupational Health and Safety, Food Safety, Customer Relations, Computer studies, sales and marketing etc. thereby enabling the company to live up to its motto of 'Committed to Excellence'.